

REPORTING INSTRUMENT

OMB Control Number: 1820-0606
Expiration Date: July 31, 2011

UNITED STATES DEPARTMENT OF EDUCATION
OFFICE OF SPECIAL EDUCATION AND REHABILITATIVE SERVICES
REHABILITATION SERVICES ADMINISTRATION

SECTION 704
ANNUAL PERFORMANCE REPORT
For
STATE INDEPENDENT LIVING
SERVICES PROGRAM

(Title VII, Chapter 1, Part B of the Rehabilitation Act of 1973, as amended)

Part I

INSTRUMENT

(To be completed by Designated State Units
And Statewide Independent Living Councils)

Reporting Fiscal Year: 2008

State: Missouri

SubPart I – Administrative Data

Section A – Sources and Amounts of Funds and Resources

Sections 704(c) and 704(m)(3) and (4) of the Act; 34 CFR 364.35 and 364.36

Indicate amount received by the DSU as per each funding source. Enter “0” for none.

Item 1 - All Federal Funds Received

(A) Title VII, Ch. 1, Part B	\$318,492
(B) Title VII, Ch. 1, Part C – For 723 states Only	\$0
(C) Title VII, Ch. 2	\$ 609,053
(D) Other Federal Funds	\$0

Item 2 - Other Government Funds

(E) State Government Funds	\$4,660,343
(F) Local Government Funds	\$0

Item 3 - Private Resources

(G) Fees for Service (program income, etc.)	\$0
(H) Other resources	\$0

Item 4 - Total Income

Total income = (A)+(B)+(C)+(D)+(E)+(F)+(G)+(H)	\$5,587,888
--	-------------

Item 5 – Pass-Through Funds

Amount of other government funds received as pass through funds to consumers (include funds, received on behalf of consumers, that are subsequently passed on to consumers, e.g., personal assistance services, representative payee funds, Medicaid funds, etc.)	\$0
---	-----

Item 6 - Net Operating Resources

[Total Income (Section 4) <minus> amount paid out to Consumers (Section 5) = Net Operating Resources	\$5,587,888
---	-------------

Section B – Distribution of Title VII, Chapter 1, Part B Funds

Section 713 of the Act; 34 CFR 364.22, 365.1, 365.20, and 365.21

What Activities were Conducted with Part B Funds?	Expenditures of Part B Funds for Services by DSU Staff	Expenditures for Services Rendered By Grant or Contract
(1) Provided resources to the SILC to carry out its functions	\$18,217	\$
(2) Provided IL services to individuals with significant disabilities	\$41,404	\$
(3) Demonstrated ways to expand and improve IL services	\$	\$
(4) Supported the general operation of CILs that are in compliance with the standards and assurances set forth in subsections (b) and (c) of section 725 of the Act	\$	\$206,913
(5) Supported activities to increase capacity to develop approaches or systems for providing IL services	\$51,958	\$
(6) Conducted studies and analyses, gathered information, developed model policies, and presented findings in order to enhance IL services	\$	\$
(7) Provided training regarding the IL philosophy	\$	\$
(8) Provided outreach to unserved or underserved populations, including minority groups and urban and rural populations	\$	\$

Section C – Grants or Contracts Used to Distribute Title VII, Chapter 1, Part B Funds

Sections 704(f) and 713 of the Act; 34 CFR 364.43, and 34 CFR 365 Subpart C

Enter the requested information for all DSU grants or contracts, funded at least in part by Part B funds, in the chart below. If a column is not applicable to a particular grant or contract, enter “N/A.” If there were no non-Part B funds provided to this grantee or contractor for the purpose listed, enter “\$0” in that column. Add more rows as necessary.

Name of Grantee or Contractor	Use of Funds (based on the activities listed in Subpart I, Section B)	Amount of Part B Funds	Amount of Non-Part B Funds	Consumer Eligibility Determined By DSU or Provider	CSRs Kept With DSU or Provider
TILC	GENERAL OPERATION OF CIL (GOC)	28,618	216,112	Provider	Provider
SCIL	GOC	54,736	232,967	Provider	Provider
MERIL	GOC	31,672	213,058	Provider	Provider
RAIL	GOC	45,873	198,856	Provider	Provider
SADI	GOC	46,014	198,715	Provider	Provider
Total Amount of Grants and Contracts		\$206,913	\$1,059,708		

Section D - Grants or Contracts for Purposes Other than Providing IL Services or For the General Operation of Centers

Section 713 of the Act; 34 CFR 365.1 and 34 CFR 365.20

Describe the objectives, activities and results for each Part B grant or contract awarded for purposes other than IL services or the general operation of centers.

Section E – Monitoring Title VII, Chapter 1, Part B Funds

34 CFR 80.40(a)

Provide a summary of the program or fiscal review, evaluation and monitoring conducted by the state of any of the grantees/contractors receiving Part B funds during the reporting year.

DVR has conducted three CIL monitoring on-site visits during the year. The on-site monitoring was done by DVR staff who reviewed CILs for both State and Federal compliance. ILP case reviews were done as part of consumer satisfaction and outcomes of services provided. A comprehensive review of the CIL's administrative documents was also performed. An exit interview was held at the end of each on-site monitoring review. CILs monitored were shown to be providing valuable Independent Living Services to consumers in their catchment areas. Follow up technical assistance was provided to individual centers while on-site monitoring was done during follow-up visits.

A financial audit conducted by licensed CPA was required for the reporting year of all five Part B CILs in Missouri.

Section F – Administrative Support Services and Staffing

Section 704(c)(2) and 704 (m)(2) and (4) of the Act; CFR 364.22(a)(2) and 34 CFR 364.31

Item 1 – Administrative Support Services

Describe any administrative support services, including staffing, provided by the DSU to the Part B Program.

The majority of Part B funds in Missouri are used for the general operation of CILs with a small part of the funds used by the DSU to provide information resources and technical assistance for the CILs.

Item 2 – Staffing

Enter requested staff information for the DSU and service providers listed in Section C, above (excluding Part C funded CILs):

Type of Staff	Total Number of FTEs	FTEs filled by Individuals with Disabilities
Decision-Making Staff	127	89
Other Staff	299	192

Section G – For Section 723 States ONLY

Section 723 of the Act, 34 CFR Part 366, Subpart D

Item 1 – Distribution of Part C Funds to Centers

In the chart below, please provide the following information:

- A) name of each center within your state that received Part C funding during the reporting year;
- B) amount of Part C funding each center received;
- C) whether the Part C funding included a cost-of-living increase;
- D) whether the Part C funding included any excess funds remaining after cost-of-living increases were provided;
- E) whether any of the centers received its Part C funding pursuant to a competition for a new center in the state; and
- F) whether the center was the subject of an onsite compliance review conducted by the DSU during the reporting year.

Name of CIL	Amount of Part C Funding Received	Cost of Living Increase? (Yes/No)	Excess Funds After Cost of Living Increase? (Yes/No)	New Center? (Yes/No)	Onsite Compliance Review of Center? (Yes/No)

Add additional rows as necessary.

Item 2 – Administrative Support Services

Section 704(c)(2) of the Act; 34 CFR 364.22(a)(2)

Describe the administrative support services used by the DSU to administer the Part C program.

Item 3 – Monitoring and Onsite Compliance Reviews

Section 723(g), (h), and (i); 34 CFR 366.38, 366.40 – 46

Provide a summary of the monitoring activities involving Part C centers conducted by the state during the current reporting year, including the onsite reviews of at least 15% of centers receiving Part C funds under section 723. The summary should include, at least, the following:

- A) centers' level of compliance with the standards and assurances in Section 725 of the Act;
- B) any adverse actions taken against centers;
- C) any corrective action plans entered into with centers; and
- D) exemplary, replicable or model practices for centers.

Item 4 – Updates or Issues

Provide any updates to the administration of the Part C program by the DSU, if any, including any significant changes in the amount of earmarked funds or any changes in the order of priorities in the distribution of Part C funds. Provide a description of any issues of concern addressed by the DSU in its administration of the Part C program.

SUBPART II – NUMBER AND TYPES OF INDIVIDUALS WITH SIGNIFICANT DISABILITIES RECEIVING SERVICES

Section 704(m)(4) of the Act; 34 CFR 364.53

In this section, provide data from all service providers (DSU, grantees, contractors) who received Part B funds and who were listed in Subpart I, Section C of this report, except for the centers that receive Part C funds. Part C centers will provide this data themselves on their annual 704 Reports, Part II.

Section A – Number of Consumers Served During the Reporting Year

Include Consumer Service Records (CSRs) for all consumers served during the year.

	# of CSRs
(1) Enter the number of active CSRs carried over from September 30 of the preceding reporting year	10,317
(2) Enter the number of CSRs started since October 1 of the reporting year	6177
(3) Add lines (1) and (2) to get the <i>total number of consumers served</i>	16,494

Section B –Number of CSRs Closed by September 30 of the Reporting Year

Include the number of consumer records closed out of the active CSR files during the reporting year because the individual has:

	# of CSRs
(1) Moved	361
(2) Withdrawn	1199
(3) Died	549
(4) Completed all goals set	2733
(5) Other	674
(6) Add lines (1) + (2) + (3) + (4) +(5) to get <i>total CSRs closed</i>	5516

Section C –Number of CSRs Active on September 30 of the Reporting Year

Indicate the number of CSRs active on September 30th of the reporting year.

	# of CSRs
Section A(3) <minus> Section (B)(6) = Section C	10,978

Section D – IL Plans and Waivers

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of consumers who signed a waiver	4751
(2) Number of consumers with whom an ILP was developed	11,743
(3) <i>Total number of consumers</i> served during the reporting year	16,494

Section E – Age

Indicate the number of consumers in each category below.

	# of Consumers
(1) Under 5 years old	73
(2) Ages 5 – 19	765
(3) Ages 20 – 24	411
(4) Ages 25 – 59	8759
(5) Age 60 and Older	6387
(6) Age unavailable	99

Section F – Sex

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of Females served	10,207
(2) Number of Males served	6287

Section G – Race And Ethnicity

Indicate the number of consumers served in each category below. *Each consumer may be counted under ONLY ONE of the following categories in the 704 Report, even if the consumer reported more than one race and/or Hispanic/Latino ethnicity).*

**This section reflects a new OMB directive.
Please refer to the Instructions before completing.**

	# of Consumers
(1) American Indian or Alaska Native	107
(2) Asian	43
(3) Black or African American	1155
(4) Native Hawaiian or Other Pacific Islander	52
(5) White	14,609
(6) Hispanic/Latino of any race or Hispanic/ Latino only	143
(7) Two or more races	0
(8) Race and ethnicity unknown	385

Section H – Disability

Indicate the number of consumers in each category below.

	# of Consumers
(1) Cognitive	577
(2) Mental/Emotional	882
(3) Physical	7659
(4) Hearing	1345
(5) Vision	1170
(6) Multiple Disabilities	4537
(7) Other	324

SUBPART III – INDIVIDUAL SERVICES AND ACHIEVEMENTS FUNDED THROUGH TITLE VII, CHAPTER 1, PART B FUNDS

Sections 13 and 704(m)(4); 34 CFR 364.53; Government Performance Results Act (GPRA)
Performance Measures

Subpart III contains new data requests. Please refer to the Instructions before completing.

Section A – Individual Services and Achievements

For the reporting year, indicate in the chart below how many consumers requested and received each of the following IL services. Include all consumers who were provided services during the reporting year through Part B funds, either directly by DSU staff or via grants or contracts with other providers. Do not include consumers who were served by any centers that received Part C funds during the reporting year.

Services	Consumers Requesting Services	Consumers Receiving Services
(A) Advocacy/Legal Services	3293	2771
(B) Assistive Technology	7385	6096
(C) Children’s Services	148	144
(D) Communication Services	2043	1781
(E) Counseling and Related Services	378	377
(F) Family Services	189	115
(G) Housing, Home Modifications, and Shelter Services	2425	2043
(H) IL Skills Training and Life Skills Training	3550	2913
(I) Information and Referral Services	38,430	37,455
(J) Mental Restoration Services	58	56
(K) Mobility Training	105	102
(L) Peer Counseling Services	50,691	50,504
(M) Personal Assistance Services	127,960	107,272
(N) Physical Restoration Services	140	125
(O) Preventive Services	327	232

Services	Consumers Requesting Services	Consumers Receiving Services
(P) Prostheses, Orthotics, and Other Appliances	10	9
(Q) Recreational Services	794	686
(R) Rehabilitation Technology Services	5	4
(S) Therapeutic Treatment	15	14
(T) Transportation Services	8352	7917
(U) Youth/Transition Services	353	278
(V) Vocational Services	265	212
(W) Other Services	8251	7022

Section B – Increased Independence and Community Integration

Item 1 – Goals Related to Increased Independence in a Significant Life Area

Indicate the number of consumers who set goals related to the following significant life areas, the number whose goals are still in progress, and the number who achieved their goals as a result of the provision of IL services.

Significant Life Area	Goals Set	Goals Achieved	In Progress
(A) Self-Advocacy/Self-Empowerment	2640	1554	970
(B) Communication	2246	1449	880
(C) Mobility/Transportation	3614	2230	1151
(D) Community-Based Living	922	659	393
(E) Educational	1606	568	1004
(F) Vocational	402	169	212
(G) Self-care	13,916	8541	4715
(H) Information Access/Technology	8368	7211	1041
(I) Personal Resource Management	4255	2704	1354
(J) Relocation from a Nursing Home or Institution to Community-Based Living	87	51	23

Significant Life Area	Goals Set	Goals Achieved	In Progress
(K) Community/Social Participation	896	460	369
(L) Other	1514	654	737

Item 2 – Improved Access To Transportation, Health Care and Assistive Technology

(A) Table

In column one, indicate the number of consumers who required access to previously unavailable transportation, health care services, or assistive technology during the reporting year. Of the consumers listed in column one, indicate in column two, the number of consumers who, as a result of the provision of IL services (including the four core services), achieved access to previously unavailable transportation, health care services, or assistive technology during the reporting year. In column three, list the number of consumers whose access to transportation, health care services or assistive technology is still in progress at the end of the reporting year.

Areas	# of Consumers Requiring Access	# of Consumers Achieving Access	# of Consumers Whose Access is in Progress
(A) Transportation	2329	1873	401
(B) Health Care Services	9036	2676	4821
(C) Assistive Technology	5063	2703	1824

Note: For most IL services, a consumer’s access to previously unavailable transportation, health care and assistive technology is documented through his or her CSR. In some instances, consumers may achieve an outcome solely through information and referral (I&R) services. To document these instances as successful outcomes, providers are not required to create CSRs for these consumers but must be able to document that follow-up contacts with these consumers showed access to previously unavailable transportation, health care and assistive technology.

(B) I&R Information

To inform RSA how many service providers engage in I&R follow-up contacts regarding access to transportation, health care services or assistive technology, please indicate the following:

The service provider did X / did not engage in follow-up contacts with I & R recipients to document access gained to previously unavailable transportation, health care or assistive technology.

Section C – Additional Information Concerning Individual Services or Achievements

Please provide any additional description or explanation concerning individual services or achievements reported in subpart III, including outstanding success stories and/or major obstacles encountered.

- Amber is a young woman who was disabled by a stroke in 1998. Since the stroke, Amber has paralysis and uses a wheelchair. She depends on others to provide her personal care and transportation. Amber and her Independent Living Case-manager (ILCM) developed an Independent Living Plan with goals to pursue employment and learning to drive a van with modifications. Amber has also received information through the CIL concerning benefit analysis to prepare her for employment. To date, Amber attained her employment goal by working five hours a week at a local church. She is working with the special needs children's program and since her employment there, the program has grown from five children to 25 children. Amber has also completed all but one driving course to get her driver's license. She is in the process of getting her van modified so she can take her last driving course with an instructor. Being able to drive to work and therapy will give Amber more of the freedom and independence she wants.
- Laura is a young woman who has Cerebral Palsy and uses crutches and a scooter to ambulate. She previously lived with roommates in supported housing through a Regional Center. Laura's dream was to live on her own and be more independent. She receives personal care services through the center's In-Home Services program and rides the center's transportation shuttle for her errands and medical appointments. Laura recently joined a social group for young adults hosted by the center. The group meets monthly for activities, food and socialization. Because of the positive changes that Laura wanted to make in her life and support from the Independent Living Center, she is able to live on her own and maintain her independence at this time.

Major Obstacles

- High fuel costs continue to be a challenge with the added transportation services centers provide.
- Finding Accessible Housing has become a challenge as the demand has increased for people with disabilities.
- Cuts to the Medicaid Program in the State increased consumer's unmet needs which challenged Centers in providing the assistance needed. The cuts have caused negative impacts to the consumer's lives in regards to medical, such as eyeglasses, dental, medical equipment, therapy, medications, etc. CIL's have attempted to find alternative solutions but there are limited ways to meet the needs of these individuals. Some CIL's have equipment loan programs supplied by donations and direct purchases. Unfortunately, these don't meet the need of all individuals affected by the cuts. The amount of necessary medical equipment purchased for individuals with disabilities by some of the centers has more than doubled. There is a large group of individuals with disabilities

who are still in need. A DME lawsuit filed against the State of Missouri two years ago restored some of those Medicaid cuts.

- Center constituency continues to struggle with poverty that has been compounded by cuts in public healthcare. The current economic downturn has resulted in significant increases in the number of people requesting consumer assistance. Additionally, the closure of the auto plants and other employer layoffs has led to a significant increase in service requests.
- Accessing minorities, underserved and un-served individuals continues to be a challenge, although our outreach methods have improved. In order to improve outreach efforts to reach minorities, un-served and underserved in the community one center has expanded their staff to include a male IL and ADA Specialist. They hope this will help reach minorities, underserved and un-served individuals that they in the past have been unable to reach. Having a male ADA Specialist has improved their relationships with contractors and suppliers.
- CIL's still encounter difficulty is getting consumer participation in legislative activities. Typically, they offer training through the Governor's Council on Disability, transportation to the capitol, calls, surveys, lunch and other incentives to get people to participate, but continue to have the same small number who are consistently active in legislation. They still strive to find ways to get consumers actively involved, but it continues to be an ongoing challenge.
- Another problem that center's encounter is to be involved in more active and aggressive fundraising events. Even though they do fundraising activities, it has been difficult for some of the CIL's to find one activity that is a large revenue generator for the organization. They continue to seek new revenue sources, and the Board of Directors (BOD) continues to work on new fundraising ideas.
- Board member recruitment continues to be a problem for some centers as well. Finding people with the interest and motivation to actively work on behalf of persons with disabilities has been a challenge. The CIL BOD's continue to address this problem and to seek solutions for new board member recruitment.
- Centers continue to have requests for transportation within the community which they cannot meet. They work with their communities to find innovative ways to increase availability and directly provide what staffing and funding will allow.

SUBPART IV – COMMUNITY ACTIVITIES AND COORDINATION

Section 704(i), (l), and (m)(4) of the Act; 34 CFR 364.26, 364.27, and 364.32

Section A – Community Activities

Item 1 – Community Activities Table

In the table below, summarize the community activities involving the DSU, SILC and CILs in the Statewide Network of Centers (excluding Part C fund recipients) during the reporting year. For each activity, identify the primary disability issue(s) addressed as well as the type of activity conducted. Indicate the entity(ies) primarily involved and the time spent. Describe the primary objective(s) and outcome(s) for each activity. Add more rows as necessary.

Subpart IV contains new data requests. Please refer to the Instructions before completing.

Issue Area	Activity Type	Primary Entity	Hours Spent	Objective(s)	Outcomes(s)
Housing	Technical Assistance	SILC CIL	100	To increase knowledge in Missouri on affordable and accessible housing for people with disabilities	Held a two day conference on Universal Designed homes and housing issues
Assistive Technology	Advocacy	SILC CIL	550	To advocate for persons with disabilities to have affordable access to assistive technology as part of their health care plan	Educated legislators on the importance of DME and Assistive Technology to persons with disabilities
Assistive Technology	Collaboration	CIL	985	To provide access to and services on adaptive equipment, phones, and other AT devices	CILs provided equipment, phones, and other DME to persons with disabilities and worked with other agencies to increase access to DME
Health Care	Advocacy	SILC CIL	250	To work with various agencies to advocate for legislative changes in Medicaid and	Persons on Medicaid and Medicare are dually enrolled and have coverage for all

				continued funding of CIL services	<p>drug prescriptions</p> <p>hourly rate increase for CDS personal attendant services</p> <p>CIL funding was increased. Additional increases needed over next two years to be fully funded as outlined in the SPIL</p>
Health Care	Collaboration	CIL	171	CIL staff worked with persons with disabilities on Medicare benefits, Consumer Directed Services, and other health care issues	<p>Assisted several people on choosing a prescription plan without having an adverse impact on their finances.</p> <p>Training of CIL staff increased efficiency and knowledge on health care programs to help persons with disabilities</p>
Housing	Advocacy	SILC CIL	743	To advocate for persons with disabilities to have access to affordable and accessible housing	<p>CILs have compiled lists in their areas of available housing and housing resources</p> <p>SILC website lists accessible housing resources</p> <p>Worked with legislators to add tax incentives for building accessible homes, buildings, etc.</p>

Housing	Collaboration	CIL	832	CILs worked with other agencies to provide home modifications and build accessible multi-family units to make housing accessible to people with disabilities And to educate people on Universal Design	Built ramps and added home modifications for people with disabilities Increased access to accessible housing in the state Educated local officials, builders, contractors, architects, real estate agents, and people with disabilities on Universal Design
Transportation	Advocacy	SILC CIL	676	To increase access to accessible transportation for people with disabilities	Because of the efforts of the SILC and CILs several transportation agencies around the state are investigating adding to existing services or starting transportation services to people with disabilities
Transportation	Collaboration	CIL	148	To provide accessible transportation to persons with disabilities	Provided people with disabilities accessible transportation to reach voting locations Several CILs have started or maintained their own accessible transportation programs while other CILs work with agencies in their area to increase access to accessible transportation
Health Care	Collaboration	SILC CIL DVR	20	To help establish a Money Follows the Person Grant protocol	Protocol was established effectively with the help of SILC, CILs and DSU to help transition individuals out of institutional settings
Community Accessibility	Advocacy Collaboration	SILC CIL	500	To increase general community accessibility for individuals with disabilities	CILs provided ADA accessibility surveys for local businesses and other public entities CILs provided advocacy to ensure equal access education for those individual with disabilities who are interested in furthering their education

Item 2 – Description of Community Activities

For the community activities mentioned above, provide any additional details such as the role of the DSU, SILC, CIL, and/or consumers, names of any partner organizations and further descriptions of the specific activities, services and benefits.

One or more CILs provided the following services:

- One or more of the CILs have a consumer assistance fund that assists individuals with needs that otherwise may not be provided from other sources.
- One or more of the CIL's has an Annual Disability Awareness Day and invites providers and consumers, along with Legislative Representatives from the area to attend. This continues to be an excellent service to the community.
- Centers conduct or participate in Legislative Trainings on disability issues.
- Centers continue with the TAP and TAP 1 Programs including the donation of computers.
- One center continues utilizing the Ed Grimes Scholarship and support the Camp Wonderland/ Kids to Camp.
- CIL's continue assisting consumers with the CLAIM Program. CIL's have assisted several individuals with making an informed decision regarding the Medicare D program. Due to confusion regarding this program and the vast choices of plans, individuals were requesting the need for specific information regarding their prescription medications and the choices of plans that were most suitable to their needs. They assist individuals to determine what impact the plan may have on the costs of their prescriptions and the impact on their budget.
- One or more center uses a Medicaid eligibility team to educate and assists consumers in meeting their Medicaid spend-down. Numerous consumers are assisted in meeting their spend-down monthly. This information is provided to them in as factual and simple a manner as possible. The Medicaid Specialist frequently assists individuals to understand Medicare and how it coincides with their Medicaid.
- CIL's have websites, which provide information for individuals concerning changes in services or programs that may have an effect positively or negatively and lists any venues that may provide more information or ways to advocate for themselves.
- Centers have internet access and a computer for individuals to use at the center. They also maintain resource libraries with disability related materials and resources.
- There are extensive durable medical equipment and assistive technology loan programs available through the CILs.

- CIL's assist individuals in emergency planning by providing them with emergency preparedness materials, assistance in preparing an emergency plan, weather alert radios and the Vial Of Life Program, where the individual is provided a vial to put into their freezer with pertinent information regarding their medical condition and medications, physicians and family members that should be alerted in case of an emergency, in the event the individual is not capable of relating this information to emergency personnel. The vial also contains a sticker to be placed on the freezer where this information will be stored to alert the emergency personnel of their medical condition and emergency personnel are sent information regarding the program.
- One or more centers are participating in the ADRC/ Hospital Discharge Grant for 2008, 2009 and 2010.
- CILs are involved with the Money Follows the Person (MFP) Grant designed to transition individuals into their communities.
- CIL's work to promote employment for People with disabilities by working with the Ticket to Work program and benefits specialist to attempt to help Consumers make a smooth transition to work.
- Centers have been providing systems advocacy with the regional and local emergency management teams to ensure that they are aware and actively addressing the new mandates from FEMA to address special needs in a focused way to avert a repeat of what happened to the population of people with disabilities in the wake of Katrina. They continue working with each consumer to actively engage them in making their own emergency plan to survive the period before help arrives. The Centers maintain a list of immediate needs for communication to emergency management in the event of a disaster.
- One or more CIL's help their youth to become equipped to handle their money and other personal needs for independent living. This will enable them to become capable of navigating resources available in their communities. This helps the youth to be able to self-advocate for independent living.
- The Access Specialists at one or more centers have been performing ADA evaluations in their county service area so people with disabilities have access to public places and services such as schools, stores, and polling precincts. They are advocating/collaborating with storeowners, school boards and county officials to share technical assistance and inform them of their responsibility of following the ADA. These efforts have resulted in an increase in accessibility for people with disabilities in their communities.
- In addition to the IEP meetings and skills training some centers provide transition classes at the local high school for students at risk and has held GED classes for the past year for individuals in the community. This year five (5) individuals received their GED from one center.

- One center plans to increase their GED study class, which is available to consumers and individuals in the community. Additionally, their Education Department will attempt to provide Ability Awareness presentations at schools in their five county service area.
- CIL's are continually working with MODOT to try to get more transportation services in the severely underserved rural areas.
- Several centers are purchasing lift-equipped vehicles and buses to increase their ability to provide transportation to people with disabilities. They are hiring more drivers in their transportation departments because of the increased requests for transportation. The programs are being funded through a variety sources and grants.
- One center has obtained two buses to provide transportation for the forty-five "transition to work" students who are located in the rural service areas. Three staff members drive the buses to pick up students from the schools and return students to the school after the program.
- There were numerous providers of non-emergency medical transportation in N.E. Missouri; however, over the past year the majority of these providers have canceled their contracts. With the loss of these providers, centers have had an increase in accessible transportation requests so centers are working closely with local print and broadcast media to reach out to persons with disabilities in isolated areas. CIL's continue to place ads in all of the newspapers in their county area, as well as writing articles outlining the services that the CIL provides, and any success stories that result from the activities of the CIL. One center has recently begun a campaign through the local television station that will allow the center to reach individuals with disabilities who do not read or receive the newspaper.
- CIL's have been able to contract with various organizations for transportation including the National Federation of the Blind, Rehab Services for the Blind and the Department of Mental Health.
- One center through the provision of consumer assistance, no interest loans, Economic Stimulus refunds and the CB Tax Credit was able to return approximately \$384,913 to consumers during the report period.
- An organization through one of the center's ongoing advocacy efforts led to the completion of the first phase of the Transitional Plan of Correction by the Jefferson County government and will lead to full ADA compliance within two years. In the area of public policy advocacy, the organization played a critical behind the scenes roll utilizing research capabilities to educate legislators on health care legislation.
- One centers transitions and Careers Program has expanded in scope. Their personnel continue to teach the credited class for freshman and seniors. Additionally, the organization has added an Internship Program for current students and graduates of the course. This component allows students participating in the school portion of the

program to obtain real paid work experience and access to ongoing peer support. Students gain a better understanding of Independent Living Philosophy and gain continuous peer support from staff.

- Many of the centers have hired a professional grant writer. One grant writer has submitted over 50 funding proposals and been able to increase funding for centers.
- A center is in the process of developing software to link all IL, CDS, In-Home and financial software. This will be marketed nationwide and is anticipated to generate approximately \$30,000 in the first two years of the release.
- One center has advocated with MOCA, TOGO and Work Connections to house them at the center in order to offer accessible access to these services in the community. Many consumers need energy assistance, transportation, and the opportunity to locate job placement. These services at the center are open to any individuals in the community.
- CIL's partner with area churches, organizations, and contractors to construct ramps or make home modifications in their service areas. One center also receives a grant from United Way to provide ramps and home modifications.
- Centers join with the local hospitals to insure individuals have the equipment and services they need to return home. They provide brochures, business cards, newsletters and other information to clinics and doctors to insure they are aware of available services in order for them to better serve their patients.
- Centers collaborate / network to provide access to dental care for individuals with disabilities and low income.
- Centers partner with Rehabilitation Service for the Blind in providing low vision aids. If a consumer has a need that cannot be met through the Low Vision Center they are referred to Rehabilitation Services for the Blind.
- Centers continue to work with Work Connections, Department of Vocational Rehabilitation and Experience Works to insure access to employment by individuals with disabilities. Centers continue to support and employ individuals with disabilities that have the necessary qualifications.
- One center provides staff to assist in the arthritis support group and the arthritis exercise classes. The programs are promoted throughout the community and provide support for 700 significantly disabled individuals to establish peer relationships.
- Numerous centers are involved in transition to work programs in their area high schools. One transition to work program for youth brings students from schools throughout the center's service area to meet with a driver's education instructor to learn the mechanics of driving and testing for the driver's license exam to allow them the independence of driving. Obtaining the independence which comes with a driver's license can give students the ability to compete in the job market and find employment.

- One center purchased a big screen TV to better assist visually and hearing-impaired consumers. This allows consumers to view broadcasts and training materials on a much larger screen for picture and closed captioning text. The center also had consumers who requested assistance with learning the materials to pass the written driving test. The staff uses a program that allows consumers to learn the material visually and through phonics and gives them a practice written sample test. The driving instructor works with each consumer individually to practice driving with their specially equipped car.
- One center purchased a vehicle for use in the driving instruction and will continue to sub contract with certified driving instructors to teach the driver's education classes. They have found this to be a valuable program which has enabled over 30 disabled youth to obtain a drivers license allowing further independence.
- The Transition program at one center includes having youth participate in the National Mentoring Day sponsored by the US Department of Labor. CIL staff arranges with local business owners for the young people to come to their worksite and learn about job keeping/seeking skills and obtain work experience in job areas the youth expressed interest in. Through the Transition to Work Program it is hoped the young people will develop the job ready skills they need to become a part of the work force as well as recognize the need to become educated about public policy issues. Youth can then make knowledgeable decision about those issues and develop leadership skills whereby they can educate others about these issues.
- CIL's participate in the Missouri Governor's Council Legislation Education Program (LEP). Students travel to Jefferson City with staff and are introduced first hand to the legislative process in the hope of developing self-advocacy and systems advocacy skills for use in learning to evaluate public policy issues, expressing knowledgeable opinions on public policy and possibly becoming advocates on disability-related issues.
- Various centers continue opening branch offices in other counties that have underserved population. They continue with current services and add services not already provided. One center has added an Outreach Coordinator position and a Youth Service/Transition employee that not only works with the youth but also local nursing homes, to transition individuals back into the community. This person also works with the local school system, and other organizations to develop youth service programs such as, support groups and community activities for youth with disabilities.
- One center continues to participate in the IEP process as certified parent mentors.
- One center has staff on the Disability Advisory Boards of local communities within their catchment area and has provided technical assistance to those communities in a variety of ways. The most significant was assisting in the development of an accessibility plan for the largest local entertainment and meeting facility within the four county areas. Center staff worked with local officials and the facility manager to develop alternate entrance

plans and adjust seating areas to provide for non-obstructed views for wheelchair bound patrons.

- Centers continue to work with the Get out the Vote project to insure disabled consumers have fair and equal voting rights and are informed of their responsibilities as citizens of their counties. They have continued with poll inspections and registering voters who are not able to visit the designated polling place on voting day. They will work with each county to coordinate rides for disabled voters on voting day to their designated polling place.
- One center partners with numerous agencies in an effort to host their WOODS event. The event is designed to educate consumers and the public to the availability of technology and events that allow disabled individuals to continue to enjoy the outdoors and increase community and public awareness.
- One center continues training in techniques of developing entrepreneurship projects for disabled individuals in the pursuit of establishment of full independence for the disabled population. Their staff and board attended training in Boston on social entrepreneurship. They have decided to set aside a separate fund for the future development of such projects as well.
- One CIL has hired a full time vision specialist to increase the level of participation and direct service to individuals with vision loss. They have been able to assist visual impaired individuals on a waiting list for RSB in obtaining assistive technology.
- The centers continue to produce and air public service announcements to educate the public about the ADA and disability issues. Some centers are seeking out local legislators to participate in the PSAs.
- One center developed a business plan to start a lawn care service for consumers utilizing disabled youth who want to be self employed to operate the service. Many consumers have expressed gratitude and have asked to be on the list next year.
- One center is developing an extensive data base and software that will enable youth to learn job market/job retention skills. It will also provide labor market information at the local, state and federal level, educational requirements, accommodations needed in the workplace/education setting as well as a large variety of additional skills information.
- One CIL continues to assist disabled individuals seeking to establish small businesses in developing business and financial plans. They maintain a data base and library of resources available for the disabled small business owner.
- CIL's continue to cooperate with sister agencies in operation of our De-institutionalization Program, whereby individuals will be transferred from an institutional setting into an independent living arrangement in their local community. Assistance with accessible housing searches, basic household items, money for security deposits,

arrangements for in-home health care and many other factors will be considered in the plan developed by the consumer and staff in order to make certain that the de-institutionalization process is a success for as many consumers as possible. CIL's continue to participate in training opportunities in order to make certain that the most current program developments for de-institutionalization are in place in their programs to continue to develop skills among staff. A few consumers also received the MFP funds for help with the transitioning costs.

- Many center staff are active on the SILC housing committee which has been successful in influencing builders to utilize universal design.
- Due to the unique population at one center, they have had their staff go through an intensive multicultural training in order to understand and work with persons from different minority groups. In providing IL services, because of the nature of each person with a disability, each service is individualized based on the consumers request and need.
- One center held sales during the year, which provides individuals an opportunity to purchase clothing, knick-knacks, furniture, etc. at low cost. The proceeds were used to fund a youth prom and camp.
- One center had the goal of continued provision of Red Cross sponsored classes for the community, which they met. The goal was to increase educational awareness for all communities and to provide educational opportunities for the community.
- One center is in the process of designing and coordinating a day camp for children with disabilities. Because there is a need of an option for care for older children with disabilities, the center has developed a month long day camp to be housed in the center.
- Peer support services are offered to all individuals who access Center services. Staff members with significant disabilities are sometimes utilized to provide peer support to consumer's with significant disabilities. Centers also promote the development of peer relationships with several social activities that focus on activities for the significantly disabled. Many of the centers offer cooking, budgeting, craft classes, game day, etc., for their consumers regularly. One center's monthly socials have grown two fold from the previous reporting year, which has increased participating consumer's peer network capabilities. They also refer consumers to Missouri Development Disability Resource Center's Sharing Our Strengths (S.O.S.) Support Matching Network.
- One Independent Living Program has been restructured in a way so as to create a team environment. IL Teams include mentors, with one designated lead mentor. Productivity of service provision will be assessed on both individual mentor and team levels. The team concept is designed to capitalize on individual members' strengths while simultaneously providing an opportunity to develop individual weaknesses. This team approach also permits the Center to more easily accommodate staff with significant disabilities.

- One center is partnering with the Gifts In Kind Program out of Washington DC. Through this program, the Center provides a variety of materials and goods to which their consumers would not otherwise have access. These materials allow people with disabilities to enhance their quality of life, to improve their mobility and in some cases to help ensure their health, safety and welfare.
- One center has The PHARM Dog Program (providing service dogs trained specifically for farmers and farm families with disabilities) has been implemented and one dog is now in training. The Center also has a trained demonstration animal as well. Requests for placement have begun coming in, and the Center hopes to begin placing animals in farm settings during FY2009.
- One center now has a Spanish language interpreter available. Many of the centers have their brochures done in both Spanish and English language format.
- Centers provide internship opportunities this year for students with significant disabilities who are working towards their college degrees.
- Centers continue to work closely with cities in the area of accessibility in housing, facilities, buildings, and the community at large. One centers work resulted in four (4) new curb cuts on one of the city's busiest streets. Recently a center submitted and received funding for a grant through the Christopher and Dana Reeves Foundation. This grant will provide funding for portable and permanent ramps in their service area.
- One center formed a community wide committee in their area, in the effort to develop an accessible playground for children of all abilities.
- A CIL is currently working with the local semi-pro baseball team, with a remodeling project. Once the project is complete the ball park will more readily accommodate people with disabilities.
- More centers have either purchased land and built or are remodeling a building that will allow for more activities and training opportunities for their consumers.

Section B – Working Relationships Among Various Entities

Describe DSU and SILC activities to maximize the cooperation, coordination, and working relationships among the independent living program, the SILC, and CILs; and the DSU, other state agencies represented on the SILC, other councils that address the needs of specific disability populations and issues, and other public and private entities. Describe the expected or actual outcomes of these activities.

DVR Involvement:

- DVR provides staff time and expertise to develop financial reports for the SILC as well as general operations of the SILC.
- The Division of Vocational Rehabilitation (DVR) staff summarize the IL Outcomes Survey results annually which is beneficial to CILs when they develop goals and objectives as well as for legislative purposes.
- DVR staff is available for technical assistance as requested by CILs and other disability organizations.
- DVR staff attended the Power Up Conference to enhance their skills in the field of assistive technology.
- DVR staff participated in State Emergency Management Training sponsored by SEMA.
- New VR counselor training is provided by VR/IL staff to introduce them to the IL services and CILs available in the state. This allows the new VR counselors to be aware of the resources available at the CILs when working with their VR clients.
- DVR is a member of the Special Needs Population steering committee established to address the needs of individuals with disabilities during an emergency.
- DVR staff participates in SILC meetings as part of the DSU requirements and help enhance services for persons with disabilities in Missouri.

SUBPART V – STATEWIDE INDEPENDENT LIVING COUNCIL (SILC)

Section 705 of the Act; 34 CFR 364.21

Section A - Composition and Appointment

Item 1 – Current SILC Composition

In the chart below, provide the requested information for each SILC member. The category in which the member was appointed can be described, for example, as ex-officio state agency representative, other state agency representative, center representative, person with a disability not employed by a center or state agency, section 121 funded project director, parent of person with a disability, community advocate, other service provider, etc. Include current vacancies, along with the corresponding appointment category for each. Add more rows as necessary.

Name of SILC member	Employed by CIL, State Agency or Neither	Appointment Category	Voting or Non-Voting	Term Start Date	Term End Date
Donna Borgmeyer	State Agency	Other state agency rep	Voting	2/2008	10/2008
Nancy Pope	CIL	Service provider	Voting	12/2007	10/2010
Stephanie Brady	CIL	Service provider	Voting	11/2007	10/2008
Mike Keller	Neither	Person with a disability	Voting	10/2007	10/2008
Gary Maddox	CIL	Center rep	Voting	11/2007	10/2009
Joseph Matovu	CIL	Service provider	Voting	4/2007	10/2008
Lloyd Tichenor	Neither	Person with a disability	Voting	2/2008	10/2010
Lori Steffen	Neither	Community advocate	Voting	12/2007	10/2008
Pat Chambers	CIL	Service provider	Voting	2/2008	10/2009
Dennis Atkins	Neither	Person with a disability	Voting	2/2008	10/2009

Name of SILC member	Employed by CIL, State Agency or Neither	Appointment Category	Voting or Non-Voting	Term Start Date	Term End Date
Katheryne Staeger-Wilson	Neither	Community advocate	Voting	12/2007	10/2010
Brenda Mitchell	Neither	Community advocate	Voting	2/2008	10/2010
Chris Camene	CIL	Service provider	Voting	5/2008	10/2009
Michele Ohmes	Neither	Community advocate	Voting	5/2008	10/2010
Sara McDowell	CIL	Service provider	Voting	5/2008	10/2009
Jeanne Loyd	State Agency	Ex-officio	Non-Voting	N/A	N/A
Jim Brinkmann	State Agency	Ex-officio	Non-Voting	N/A	N/A

Item 2 – SILC Composition Requirements

Please provide the information requested in the chart below. Include any current vacancies in a particular appointment category.

SILC Composition	# of SILC members
(A) How many members are on the SILC?	17
(B) How many members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	6
(C) How many members of the SILC are voting members?	15
(D) How many of the voting members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	6

Section B – SILC Membership Qualifications

Section 705(b)(4) of the Act; 34 CFR 364.21(c)

Item 1 – Statewide Representation

Describe how the SILC is composed of members who provide statewide representation.

The SILC has four members located in the east side of Missouri, four members located in the west side, one member in the central location, and six members located in the southern region of Missouri. The only region not covered by representation in Missouri is the northern side. The northern side of Missouri is very rural and remote. Active recruitment in the area has not been successful.

Item 2 – Broad Range of Individuals with Disabilities from Diverse Backgrounds

Describe how the SILC members represent a board range of individuals with disabilities from diverse backgrounds.

The Missouri SILC has three members with visual disabilities and five members with mobility and/or physical disabilities, and one member with a psychiatric disability.

Item 3 – Knowledgeable about IL

Describe how SILC members are knowledgeable about centers for independent living and independent living services.

Seven members of the Missouri SILC are employees of centers for independent living with one of those members being the executive director of their CIL. Another member is a former consumer of a CIL's programs. Two members of the SILC have been long time SILC committee members that have helped extensively in SILC activities.

Section C – SILC Staffing and Support

Item 1 – SILC Staff

Please provide the name and contact information for the SILC executive director. Indicate the number and titles of any other SILC staff, if applicable. Also indicate whether any SILC staff is also a state agency employee.

The Missouri SILC does not have an executive director. The staff for the SILC is an Administrative Assistant who is also a state agency employee.

Please use the below contact information for the Missouri SILC:

Tammy McSorley
SILC Administrative Assistant
3024 Dupont Circle
Jefferson City, MO 65109
(573) 526-7039 phone
(573) 751-1441 fax
tammy.mcsorley@vr.dese.mo.gov

Item 2 – SILC Support

Describe the administrative support services provided by the DSU, if any.

The DSU's for the Missouri SILC provide accounting, statistical analysis of IL consumer satisfaction surveys, web design and maintenance, printing, copying, Brailing and other accommodation requests, meeting planning, recordkeeping, conference planning, meeting and office space and computer equipment.

Section D – SILC Duties

Section 705(c); 34 CFR 364.21(g)

Item 1 – SILC Duties

Provide a summary of SILC activities conducted during the reporting year related to the SILC's duties listed below:

(A) State Plan Development

Describe any activities related to the joint development of the state plan. Include any activities in preparation for developing the state plan, such as needs assessments, evaluations of consumer satisfaction, hearings and forums.

The Missouri SILC just completed the first year of the current State Plan. No activities for SPIL development were conducted during the last reporting year. The SILC Quality Assurance committee works jointly with DVR in developing and conducting an IL Outcomes survey with all the centers. The results of the data are shared with all interested agencies and persons.

(B) Monitor, Review and Evaluate the Implementation of the State Plan

Describe any activities related to the monitoring, review and evaluation of the implementation of the state plan.

The Division of Vocational Rehabilitation (DVR) and Rehabilitation Services for the Blind (RSB) continue to meet with the SILC, Centers for Independent Living, Division of Medical Services, Department of Health and Senior Services, Governor's Council on Disability and other state agencies to maintain Independent Living services in Missouri.

The SILC held two meetings in 2008 with DVR staff, center staff, and consumers to review activities and status on the goals and objectives of the current SPIL. Each meeting included discussions on activities and ideas needed for reaching and completing each of the goals and objectives. Several of the objectives have been met or are ongoing. The SILC committees assigned to each of the goals and objectives have taken the lead in directing the appropriate activities related to those objectives and reference the SPIL for all action taken.

(C) Coordination With Other Disability Councils

Describe the SILC's coordination of activities with the State Rehabilitation Council (SRC) established under section 105, if the state has such a Council, or the commission described in section 101(a)(21)(A), if the state has such a commission, and councils that address the needs of specific disability populations and issues under other Federal law. Please state whether the SILC has at least one representative serving as a member of the SRC and whether the SILC has any members serving on other councils, boards or commissions in the state.

The Missouri SILC has one member who is also a member of the State Rehabilitation Council. Another SILC member is also on staff to the Governor's Council on Disability. A DSU ex-officio member is a member of the Personal Independence Commission (PIC). One SILC member and DSU representative are a part of the Emergency Preparedness for Individuals with the Special Needs committee. One SILC member is a member of the State Rehabilitation Council for the Blind. One SILC member is a member of the Missouri Parents Act (MPACT) board.

(D) Public Meeting Requirements

Describe how the SILC has ensured that all regularly scheduled meetings and other public hearings and forums hosted by the SILC are open to the public and sufficient advance notice is provided.

The SILC meetings are held on the third Friday of February, May, August, and November of every year. The dates and locations are placed on the Missouri SILC website in January of each year and then a reminder notice is placed in the bulletin board section of the website a month in advance of the meeting. Email reminders are sent out to all SILC members and each CIL with a printable open meeting notice for placement in public areas. A notice is sent to the State Office of Administration government open meeting notice index.

Item 2 – Other Activities

Describe any other SILC activities funded by non-Part B funds.

Technical Assistance funds are provided to the CILs for reimbursement of training needs such as board training, conference attendance by staff or board members, or instructional materials. These funds are disseminated out of the Missouri State Independent Living Fund.

Section E – Training and Technical Assistance Needs

Section 721(b)(3) of the Act

Please identify the SILC's training and technical assistance needs. The needs identified in this chart will guide the priorities set by RSA for the training and technical assistance provided to CILs and SILCs.

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Advocacy/Leadership Development	
General Overview	
Community/Grassroots Organizing	
Individual Empowerment	
Systems Advocacy	
Legislative Process	
Applicable Laws	
General overview and promulgation of various disability laws	
Americans with Disabilities Act	
Air-Carrier's Access Act	
Fair Housing Act	
Individuals with Disabilities Education Improvement Act	
Medicaid/Medicare/PAS/waivers/long-term care	
Rehabilitation Act of 1973, as amended	
Social Security Act	
Workforce Investment Act of 1998	
Ticket to Work and Work Incentives Improvement Act of 1999	
Government Performance Results Act of 1993	
Assistive Technologies	
General Overview	
Data Collecting and Reporting	
General Overview	
704 Reports	
Performance Measures contained in 704 Report	
Dual Reporting Requirements	
Case Service Record Documentation	
Disability Awareness and Information	
Specific Issues	

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Evaluation	
General Overview	
CIL Standards and Indicators	
Community Needs Assessment	
Consumer Satisfaction Surveys	
Focus Groups	
Outcome Measures	
Financial: Grant Management	
General Overview	
Federal Regulations	
Budgeting	
Fund Accounting	
Financial: Resource Development	
General Overview	
Diversification of Funding Base	8
Fee-for-Service Approaches	
For Profit Subsidiaries	
Fund-Raising Events of Statewide Campaigns	
Grant Writing	5
Independent Living Philosophy	
General Overview	
Innovative Programs	
Best Practices	1
Specific Examples	
Management Information Systems	
Computer Skills	
Software	
Marketing and Public Relations	
General Overview	
Presentation/Workshop Skills	
Community Awareness	6

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Networking Strategies	
General Overview	
Electronic	
Among CILs & SILCs	
Community Partners	2
Program Planning	
General Overview of Program Management and Staff Development	
CIL Executive Directorship Skills Building	
Conflict Management and Alternative Dispute Resolution	
First-Line CIL Supervisor Skills Building	
IL Skills Modules	
Peer Mentoring	10
Program Design	
Time Management	
Team Building	
Outreach to Unserved/Underserved Populations	
General Overview	
Disability	
Minority	9
Institutionalized Potential Consumers	3
Rural	4
Urban	
SILC Roles/Relationship to CILs	
General Overview	
Development of State Plan for Independent Living	
Implementation (monitor & review) of SPIL	
Public Meetings	
Role and Responsibilities of Executive Board	
Role and Responsibilities of General Members	
Collaborations with In-State Stakeholders	

Training and Technical Assistance Needs	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
CIL Board of Directors	
General Overview	
Roles and Responsibilities	
Policy Development	
Recruiting/Increasing Involvement	7
Volunteer Programs	
General Overview	
Optional Areas and/or Comments (write-in)	

SUBPART VI – SPIL COMPARISON AND UPDATES, OTHER ACCOMPLISHMENTS AND CHALLENGES OF THE REPORTING YEAR

Section 704(m)(4) of the Act; 34 CFR 76.140

Section A – Comparison of Reporting Year Activities with the SPIL

Item 1 – Progress in Achieving Objectives and Goals

Describe progress made in achieving the objectives and goals outlined in the most recently approved SPIL. Discuss goals achieved and/or in progress as well as barriers encountered.

Goal 1: Implementation of The Olmstead Act through De-Institutionalization

Objective 1.1: Provide a “best practices” training session for CILs regarding de-institutionalization. The SILC will invite persons or organizations from within Missouri and from other states that have had experience with transition from institutions to present on these topics.

Progress – A committee was created on the topic of Olmstead and will include CIL and SILC staff who have experience with de-institutionalization. This topic will be presented at the 2009 IL Summit. There will be three different topics on Olmstead that will be presented at the 2009 IL Summit: de-institutionalization, Money Follows the Person Grant, and Olmstead. A survey was sent out to the CILs on Olmstead issues to see if additional trainings are needed in Missouri.

Objective 1.2: The SILC will provide a demonstration grant for CILs to provide services related to de-institutionalism and keeping people in their homes. These grants to be offered in the second year of the SPIL are contingent upon available funds obtained through funding sources other than Part B, such as state or federal grants or private sources. Prior to the demonstration grant, training will be provided for applicants regarding the grant process.

Progress – The Resource Committee has been working to create ideas on grant writing or hiring a grant writer. The barrier to this is funding and staff time. This objective is ongoing. The SILC has included speakers at SILC meetings on the Money Follows the Person Grant and the ADRC's.

Objective 1.3: If de-institutionalization becomes a fifth core service under federal regulation within the three year period of this State Plan for Independent Living, the SILC plans to adopt it as a fifth core service.

Progress – This objective is ongoing pending legislative changes.

Goal 2: Support and Promote Accessible Transportation for Missourians with Disabilities

Objective 2.1: The SILC will partner with the DSUs and the CILs to provide education and advocacy to state and local officials in an effort to find sources of funding for transportation providers. SILC will educate legislators on the need to fully fund Missouri Elderly Handicapped Transportation Access Program (MEHTAP).

Progress – The Transportation Committee has been actively recruiting members who represent agencies that support these programs. For example, Chris Brundin from MODOT is now a member of the committee. The committee will attend the Legislative Education Project (LEP) next legislative session and create position papers on accessible transportation topics. DVR and RSB staff will be added to committee rosters.

Objective 2.2: The SILC will work to educate legislators on the need for transportation grants to allow expenditures for continued operation and maintenance of the transportation programs in addition to the purchase of accessible vehicles.

Progress – This objective is ongoing. The Transportation Committee has been working on this objective by providing information to advocates to take to their legislators and policy makers.

Objective 2.3: The SILC will invite the Missouri Department of Transportation to provide a liaison to the SILC to attend meetings and give a report.

Progress – Chris Brundin from MODOT has been attending the Transportation committee meetings and gave a presentation to the SILC at the November meeting. This objective is completed and is ongoing.

Objective 2.4: The SILC will continue to look for ways to address transportation needs within the state through transportation conferences. Appropriate agencies and partners will be encouraged to participate. Funds generated from registration fees will be used to help cover the costs the transportation conferences.

Progress – The Transportation Committee is planning to present on transportation topics at the 2009 IL summit. The committee is continuing to plan for the 2009 IL Summit presentations. They are working on a white paper for the Legislative Education Project (LEP) with information and statistics and consumer stories.

Goal 3: Support and Promote Accessible, Affordable Housing for Missourians with Disabilities

Objective 3.1: The SILC will partner with the DSUs and the CILs to provide education and advocacy to raise awareness and commitment for increased accessible housing. The SILC will identify information about the availability of rental assistance, home repair and home ownership programs in Missouri and encourage the CILs to access this information locally and make it available to consumers. Links to this information will be provided on the SILC web site.

Progress – The Housing Committee has been working on this issue. There is currently information on the SILC website with statewide information on accessible and affordable housing programs and contact information. The committee is working on updating this information and will be adding more local housing information provided by the CILs. The committee has contacted the CILs to update information on their housing staff contacts. This objective is completed and is ongoing.

Objective 3.2: The SILC will continue to provide training to CIL personnel and other advocates on accessing existing programs to enhance or increase access to affordable, accessible housing and emergency housing services. Appropriate agencies will be invited to make presentations to CIL staff and other advocates.

Progress – This objective is ongoing. The Universal Design Housing conference was held on September 21-23, 2008 at SLU in St. Louis, MO. The conference was a success and 175 people attended the conference including architects, contractors, and construction staff in addition to CIL staff and consumers. Topics at this conference included new construction, retro-fitting, multi-family units, accessibility and visitability, assistive technology, and funding sources.

Objective 3.3: The SILC will support advocacy efforts to implement changes in state and local construction and housing regulations, which currently limit accessible and affordable housing options for consumers.

Progress – The Housing Committee plans to attend the Legislative Education Project (LEP) next legislative session and meet with legislators and other policy makers. There is information on the website to help CILs hold local forums on accessible housing issues. SILC member, Kathy Staeger-Wilson assisted in holding a meeting in Springfield to change ordinances on accessible housing. She created a powerpoint presentation and included pictures of UD housing. This information will be added to the SILC's website for access.

Objective 3.4: The SILC will advocate support of legislation that addresses the housing needs of persons with disabilities in Missouri. The SILC Housing Committee will continually research pertinent legislation and grants and will provide information to the SILC and CILs when available.

Progress – There was a universal design housing bill pending in legislation which had CIL staff and SILC members advocating for its passing. The bill was introduced late in session and was not passed in 2008. Advocates are hoping that it will be reintroduced in the next legislative session. A tracking form will be created for committee members to use for SILC activities and will be submitted to the SILC for inclusion in the 2009 704 report.

Objective 3.5: The SILC will hold state-wide trainings on Universal Design. The SILC will use funds generated from registration fees to help cover the cost of the conference.

Progress – The Universal Design Housing conference was held September 21-23, 2008 in St. Louis, MO. SILC member, Kathy Staeger-Wilson also presents on universal design housing in the Springfield area. Kathy Staeger-Wilson just held a regional four state training on

universal design. The committee is planning to hold some regional UD trainings, instead of one main event, in an effort to reach rural areas around the state.

Goal 4: Promote Employment for People with Disabilities

Objective 4.1: The SILC will write a letter of support to legislators on specific bills related to supported employment.

Progress – SILC member, Donna Borgmeyer will lead this task in the Legislative committee for further action during the next legislative session if relevant bills are introduced.

Objective 4.2: The SILC will offer education to CIL staff on employment related topics, such as the 1619b status, and have a theme presentation at SILC meetings when possible. The SILC will ask the CILs to advertise these SILC meetings to local consumers.

Progress – A topic on supported employment will be presented at the 2009 IL Summit. An invitation to provide a speaker at the IL Summit by those agencies who offer these programs will be sent out. A presentation on 1619b was held at a previous SILC meeting and a presentation on the DVR Business Network was given at the November SILC meeting by a DVR staff person. The SILC committees will look to see what other topics and speakers would be available for presentation at future SILC meetings.

Objective 4.3: The SILC will promote and advocate for increased transition to work services statewide.

Progress – A new committee was created for employment/youth transition. SILC member, Chris Camene will chair this committee. The new committee has not met yet.

Objective 4.4: The SILC will work to promote cooperation and coordination between the CILs and the Vocational Rehabilitation Services Employment Program district offices, (both General and Blind agency), to help meet the needs of consumers.

Progress – This objective is ongoing. DVR staff is currently included on SILC committees and will educate the SILC and CIL's on DVR programs. DVR staff will present on related topics at the 2009 IL Summit.

Goal 5: Promote and Support Emergency Preparedness for People with Disabilities in Missouri

Objective 5.1: SILC will continue its leadership role in emergency preparedness for Missourians with disabilities and will provide information regarding disability preparedness in Missouri to national disability organizations and emergency management organizations.

Progress – This objective has been met and will be ongoing. SILC member, Pat Chambers sits on the Missouri Special Needs Committee which is an interagency committee that meets monthly to

discuss emergency preparedness topics. SILC member, Gary Maddox was an integral part of this group which created the Missouri Annex X. This document provides details of state and local responsibilities and actions during a state or regional emergency to help meet the needs of persons with disability.

Objective 5.2: SILC will work to educate local and state emergency preparedness personnel on the importance of meeting ADA requirements when planning how to meet the needs of people with disabilities during an emergency situation.

Progress – The Emergency Management committee has been working to create regional trainings on emergency preparedness and the Annex X and has been creating ideas such as kits for “grab and go” ability in emergencies. SILC member, Gary Maddox facilitated a Train the Trainer workshop to provide statewide facilitators for regional trainings on September 4, 2008 in Joplin. This objective has been met and is ongoing.

Objective 5.3: The SILC will work with CIL staff to implement systematic training and education programs to be presented to consumers on the need of people with disabilities to have a personal disaster plan.

Progress – The emergency management committee conducted regional trainings on emergency preparedness and outreach to un-served and underserved populations in 2008. More training will be held in 2009. This objective is ongoing and will be included in topics at the IL Summit next year.

Objective 5.4: The SILC will work to support and promote community efforts to provide comprehensive emergency services to people with disabilities.

Progress – This objective is ongoing. SILC member, Pat Chambers attended a national conference in San Diego on emergency planning in November 2008. The emergency management committee is also working on more regional trainings in Missouri on this topic. It will also be included in the 2009 IL Summit.

Goal 6: Explore options to make the SILC more independent and self-sustaining through a Resource Plan.

Objective 6.1: The SILC will actively pursue additional funding options to support the SILC and the CILs. Any additional funding obtained will not supplant or replace current funding but will be used to enhance SILC and CIL operations and services. This may include combinations of State, Federal, private and grant funding.

Progress – This objective is ongoing. The Resource committee has added information to the SILC website on available funding opportunities. A list-serve to the CILs by the Resource committee is being created for targeted funding opportunities.

Objective 6.2: The SILC will establish a Resource Committee to explore options for increased autonomy.

Progress – This objective has been completed and is ongoing. The Resource committee has been created and is currently working on resource opportunities for both the SILC and the CILs. The SILC has completed and expanded the Resource committee’s scope to include CIL resource options such as grants and grant research.

Objective 6.3: The SILC will encourage potential SILC members to submit their applications to the Governor’s Office to increase membership to the SILC.

Progress – This objective has been completed and will be ongoing. The SILC added nine new members to the council in 2008. The SILC continues to encourage knowledgeable and interested persons with and without disabilities to apply for membership.

Goal 7: To promote the participation of ethnic and minority individuals and groups in all aspects of independent living services and the independent living movement.

Objective 7.1: Provide training for SILC members and CIL staff on effective outreach to ethnic and minority populations, taking in to consideration cultural barriers.

Progress – These topics will be included in the IL Summit next year. The Communication/Service Capacity committee has utilized information from surveys sent to the CILs on their outreach to underserved and un-served populations. Regional trainings were held in conjunction with emergency management by Marion Trimble of SCIL.

Objective 7.2: Determine the feasibility of providing a competitive demonstration grant for centers for independent living to provide the best possible outreach to ethnic and minority populations in all areas of Missouri. If feasible, make the grant available to centers for independent living. These grants offered in the second year of the SPIL are contingent on available funds obtained through other funding sources than Part B, such as grants or private sources. Prior to the demonstration grant, training will be provided for applicants regarding the grant process.

Progress – The SILC has not been able to find available funding for this objective. The Communications/Service Capacity committee has held discussion on grant opportunities. Some grants will not serve undocumented people.

Goal 8: To promote equitable voting for Missourians with Disabilities.

Objective 8.1: The SILC will continue to receive quarterly updates on actions pertaining to the Help America Vote Act (HAVA) and will encourage CILs to participate in voting accessibility issues.

Progress – This objective is ongoing and CILs have representation on SILC membership and committees. The Legislative committee also addresses this topic in their activities. SILC members Mike Keller and Donna Borgmeyer sit on the Missouri Leadership Council.

Objective 8.2: The SILC will provide accessible voting information on the MOSILC website.

Progress – Informational links for accessible voting are on the SILC website and were updated with information for the November election. This objective is completed and ongoing.

Item 2 – SPIL Information Updates

If applicable, describe any changes to the information contained in the SPIL that occurred during the reporting year, including the placement, legal status, membership or autonomy of the SILC; the SILC resource plan, the design of the statewide network of centers; and the DSU administration of the SILS program.

No changes were made to the 2008-2010 SPIL language this reporting year.

Section B– Significant Activities and Accomplishments

If applicable, describe any significant activities and accomplishments achieved by the DSU and SILC not included elsewhere in the report, e.g. brief summaries of innovative practices, improved service delivery to consumers, etc.

The **SILC Housing committee** had face to face meetings four times this year. We had numerous conference calls to prepare for the Universal Design Summit. The committee consists of people from diverse backgrounds and careers, different geographic areas of Missouri, and includes several individuals with disabilities. This group has come together to increase awareness of and a commitment to advocate for an increase of accessible, affordable housing. There are numerous things that the committee has done on an individual basis as well as a group effort to meet this goal. The following are some examples of what the committee has accomplished this year.

Objective 3:1 The SILC will partner with the DSUs and the CILs to provide education and advocacy to raise awareness and commitment for increased accessible housing. The SILC will identify information about availability of rental assistance, home repair, and home ownership programs in Missouri and encourage the CILs to access this information locally and make it available to consumers. Links to this information will be provided on the SILC web site.

The group has identified information on available affordable/accessible housing units in different areas of the state. This information includes emergency shelters, rental assistance programs, and home ownership. The information is provided on the SILC web site. The CILs as well as the general public has access to this information by going to the SILC web site. Several members of the committee attend the MHDC Regional meetings. Members are able to get up to date information on any new programs or grants that are available. This information is passed on to the CILs through email.

Objective 3:2 The SILC will continue training CIL personnel and other advocates on accessing existing programs to enhance or increase access to affordable, accessible housing

and emergency housing services. Appropriate agencies will be invited to make presentations to CIL staff and other advocates.

The committee will make available information on Universal Design and Affordable Housing by having a booth at upcoming conferences such as Power Up and the IL Summit. Committee members are compiling a power point presentation and talking points on affordable housing and Universal Design that can be available at these conferences. The committee discussed and hopes to address the issue of accessibility in homeless shelters. This will include educating shelter providers on the ADA. Email with information on upcoming housing trainings or classes are sent to the CILs.

Objective 3:3 The SILC will support advocacy efforts to implement changes in state and local construction and housing regulations, which currently limit accessible and affordable housing options for consumers.

The housing committee has on the SILC web site a plan on how to hold a Housing Forum. The members will continue to encourage each CIL to hold a housing forum in their area so local builders, contractors, realtors, and local leaders can gain knowledge of Universal Design and the need for affordable housing. Several Members of the housing committee are currently working with local lawmakers to require Universal Design regulations in Springfield, Missouri

Objective 3:4 The SILC will advocate support of legislation that addresses the housing needs of persons with disabilities in Missouri. The SILC Housing Committee will continually research pertinent legislation and grants and will provide information to the SILC and CILs when available.

Several committee members will attend the LEP in the spring to become familiar with the legislative system. Each member of the committee will have opportunities to talk with their local legislator about affordable and assessable housing. Emails are sent out to the CILS on any upcoming legislative actions that concern housing. This past year the housing committee had members that helped get a universal housing bill introduced to the floor. The committee has been very active in advocating for its passing. This year members will again work with Rep. Storch to see that the bill is reintroduced. The committee will follow the bill and make all CIL aware so everyone can advocate for it.

Objective 3:5 The SILC will hold state-wide trainings on Universal Design. The SILC will use funds generated from registration fees to help cover the cost of the conference.

The housing committee held a Universal Design Summit on September 21-23 in St. Louis. The conference featured several well known speakers that disseminated much information on Universal Design. There was a variety of attendees which included architects, contractors, health care providers, students and staff from CILs. The committee has now held housing conferences in Columbia, Kansas City, Springfield, and St Louis. The members have discussed the possibility of reaching the rural areas of Missouri by holding mini trainings or regional trainings. The committee would provide material and speakers while the CILs could provide a meeting place and invite local people to attend. Further discussion of this will continue at the next meeting.

The Statewide Independent Living Council and the Governor's Council on Disability again co-sponsored the Legislative Education Project (LEP). This was the eighth year for the LEP. The purpose of the LEP is to educate and inform staff and consumers from CILs as well as other disability related groups and organizations, of the legislative process in Missouri. Participants received information on how to communicate with legislators, how to educate legislators on disability related issues, how legislation makes its way through the House and Senate, and current legislative issues. Participation in the LEP was very good again this year. We had approximately 70 people participate in the LEP this year. There were ten CILs that participated as well as MO Council for the Blind. Those who participated in the LEP felt it was a very beneficial program. We are now preparing for the 2009 LEP and we hope to increase participation. Information about the LEP will be distributed to all CILs as well as other disability related organizations.

The **SILC Legislative Committee** again conducted an issues survey of CIL's and the consumers they serve. We received 570 surveys back. The top issues were as follows:

- Health care issues including access to affordable health care and increased prescription drug coverage
- Home and Community Based Services including CDS program, MO HealthNet, (Medicaid), Non-Medicaid Eligible program and Money Follows the Person
- Fiscal policies that impact Missourians with disabilities: support tax and revenue policies that protect health care and services for people with disabilities and oppose policies that would cause harmful budget cuts.
- Housing issues including accessible, affordable housing, Universal Design, Lifetime Homes, income tax refunds for home access modifications
- Transportation issues including accessible, affordable, dependable, public transportation in both rural and urban areas

The **SILC Resource Committee** met four times during this year, three times via conference call and once in person. During the year, the Resource Committee has accomplished the following:

- 1) **Funding Resource List Serve**—The Resource Committee has developed a funding list serve to provide funding information and resources to CILs. It will include resources regarding available local, state and national grants that pertain to CILs as well as fundraising and grant writing training opportunities.
- 2) **MOSILC Website Resource Links**—New links have been added on the MOSILC site including a few nonprofit management resources.
- 3) **Fundraising Letter**—Lori Steffen provided us with a draft of a fundraising letter. We are working on the letter and developing a list of possible funders to contact for funding.

- 4) **SILC Memberships**—We are monitoring the membership status of all SILC members to ensure that we are in compliance with the Rehab. Act as well as with our bylaws.

The **SILC Emergency Management Committee** met via conference call twice during the 2008 calendar year. The Committee was advised of the provisions in the recently adopted Special Needs Annex X document during the February meeting. During the summer the new committee chair recruited additional members for the formation of a training program on the Annex. Following that conference call a “Train the Trainer” event was held in Joplin prior to the first of two half day regional trainings for CIL’s on the implementation of the Annex and the formation of local and regional partnerships to implement the Annex and response mechanisms to natural as well as man-made disasters in their catchment areas. Those trainings were held for the southwest region in Joplin and the northern region in Kirksville.

2008 has been a very busy year for the **SILC Training Committee**. A full committee was recruited in the early spring and charged with two missions; to create and implement a regional training program on the SPIL objective regarding Outreach to Un-served and Underserved Populations, and to plan the SILC sponsored IL Summit to be held in 2009. The SPIL training was developed and conducted in conjunction with the Emergency Management for Special Needs training in Joplin and Kirksville. The creation and organization of the 2009 IL Summit is well underway. Meetings have been held on at least a monthly basis since June of this year. At least three of those meetings were in-person gatherings. Several trips were made by committee members to evaluate possible sites. Currently subcommittee meetings are also being held to plan and organize the individual details for the event which is scheduled in Columbia, Missouri June 28-30 of 2009.

The **SILC Transportation Committee** has grown, added at least five more active members, as well as others who have attended at least one meeting. Meetings (held once to twice a quarter) have usually had at least six people participating. New members have included not only CIL staff, but also public transportation consumers and transit professionals—including the executive director of the Missouri Public Transit Association and a funding program administrator from the Missouri Department of Transportation. The Committee added a transportation resources list to the MOSILC website. The Committee recommended to SILC, and SILC approved, SILC becoming a member of the Missouri Public Transit Association. The Committee has had progress toward, as well as plans for continued progress, on all of the current SPIL objectives related to transportation:

Objective 2.1 and 2.2: ...Provide education to state [on need for] funding for transportation providers, [and need for full funding for] Missouri Elderly Handicapped Transportation Access Program (MEHTAP) and ... for continued operation and maintenance of the transportation programs in addition to the purchase of accessible vehicles.

The Committee working on a white paper which members can use, and share with others, to help educate applicable policy makers. Various committee members are also planning to attend, as a

committee, one of the weeks of the Legislative Education Project.

Objective 2.3: The SILC will invite the Missouri Department of Transportation to provide a liaison to the SILC to attend meetings and give a report.

Chris Brundin (MODOT) has joined the SILC transportation committee, and presented on MODOT programs which she administers, including 5310 vehicles, MEHTAP, New Freedom, at the SILC meeting on November 21st.

Objective 2.4: The SILC will continue to look for ways to address transportation needs within the state through transportation conferences.

The committee has focused currently on the transportation panel for the Independent Living Summit planned for June 2009.

The **Communication/Service Capacity Committee** worked with SKIL of Kansas to develop three PSAs that were sent out to all the centers in Missouri. One of the PSA's is in Spanish. The SILC also set up a toll free number to direct any potential consumers or persons with questions about IL to the center in their area. This equipment will be maintained by SILC Member, Pat Chambers at OMO for the SILC. The cost per year is approximately \$660.

Section C – Substantial Challenges

If applicable, describe any substantial problems encountered by the DSU and SILC, not included elsewhere in this report, and discuss resolutions/attempted resolutions, e.g., difficulty in outreach efforts; disagreements between the SILC and the DSU; complications recruiting SILC members; complications working with other state agencies or organizations within the state.

The SILC continues to actively seek new members for the council. The SILC received nine new appointments in the last year and is looking for additional active members to carry out the duties of the SPIL. The SILC has been unable to find potential members from the northeast area of the state despite efforts in that area. The SILC is looking forward to working with the new governor and his staff in getting potential candidates appointed to the council despite budget concerns.

Section D – Additional Information

Include any additional information, suggestions, comments or explanations not included elsewhere in the report.

SUBPART VII - SIGNATURES

Please sign and print the names, titles and telephone numbers of the DSU directors(s) and SILC chairperson.

SIGNATURE OF SILC CHAIRPERSON	DATE
-------------------------------	------

Donna Borgmeyer, SILC Chairperson	573-751-2600
--	---------------------

NAME AND TITLE OF SILC CHAIRPERSON	PHONE NUMBER
------------------------------------	--------------

SIGNATURE OF DSU DIRECTOR	DATE
---------------------------	------

C. Jeanne Loyd, DVR Assistant Commissioner	573-751-3251
---	---------------------

NAME AND TITLE OF DSU DIRECTOR	PHONE NUMBER
--------------------------------	--------------

SIGNATURE OF DSU DIRECTOR (Older Blind Program)	DATE
---	------

Mark Laird, RSB Deputy Director	573-751-3434
--	---------------------

NAME AND TITLE OF DSU DIRECTOR (Older Blind Program)	PHONE NUMBER
--	--------------
